

June 22, 2012

Mr. Patrick Walsh Walsh Consulting Group 1275 Milwaukee Avenue Suite 333 Glenview, IL 60025

Dear Pat:

It's hard to believe that we have been in our new facility for over one month now. What an incredible facility and what an incredible journey it has been getting to this point. A large part of the overall success of our project was the partnership with the Walsh Consulting Group, you, and the team you placed on this project. Jim, Beth, and Lisa, were instrumental in navigating and assisting Children's Memorial Hospital through the new hospital project, a first for so many of us here.

The professionalism, work ethic, and personalities of the Walsh team were a perfect fit for the organization and for the project. We gained a tremendous amount of experience throughout the course of this project and a part of that was due to willingness of the Walsh team to mentor and coach us through the various project twists and turns. The team was accessible whenever needed, always willing to do whatever it took, and always willing to go above and beyond; consistently.

As we neared our go-live date, and the go-live pressures and activities ratcheted up, the professionalism and calm of your team spoke louder than words. And while the work days were long the teams' attitudes and outlook remained unchanged. Laura Pinkonsly was a wonderful asset to your project team as were the behind the scenes team back at the Walsh office, specifically Georgia Landwehr.

As I begin the clinical acceptance close out process the low number of coordination issues associated with the medical equipment program, given the scope and complexity of the overall program, is impressive. From the start of this project to the finish it has been a long road, some of it an easy travel and other aspects difficult, but in the end it has been a rewarding one. Maureen and I personally thank you and your team for a job well done and a successful outcome that we can all be proud of.

Sincerely,

Maureen Mahoney,

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